

## **ENCOUNTERED IN PILGRIM TOURISM PROBLEMS AND THEIR SOLUTIONS**

Shodiyeva Barno Elmirza daughter  
Student

Odilova G.K.  
Supervisor: Dsc. Prof.  
Yeju Technical Institute in Tashkent, Tourism Department

### **Abstarct**

Tourism is one of the leading sectors in the world economy, which is developing rapidly and is of interest and income to many people. In recent years, tourism has become a major contributor to world exports and accounts for 11% of global GDP. [1] In particular, deepening the liberalization of the economy, modernization of the country, and sustainable development of all sectors, especially pilgrimage tourism, which is one of the leading sectors of the service sector, are the basis of the success achieved in Uzbekistan. As the President of the Republic of Uzbekistan Sh. Mirziyoyev noted: "Uzbekistan is a convenient country for both travel and pilgrimage. [2] Because in our motherland, our ancestors, who are known and famous all over the world, have settled forever. The rich spiritual and cultural heritage they left behind is of international interest. very large. To further develop the field, it is necessary to improve the necessary infrastructure first. In Samarkand, there is a mausoleum of the great scientist Abu Abdullah Muhammad ibn Ismail ibn Ibrahim al-Bukhari, who is famous for his services in the Islamic world. The burial place of Imam al-Bukhari It is the village of Khartang in Payariq district, where the mosque built by Bukharakhoni Abdullah Khan is preserved [3]. Here we can see that the spiritual and cultural heritage of our ancestors has reached us. important issues are being faced. For example, the security of non-renewable items related to pilgrimage. Any tourist t should be prepared for and prevent any risks that may arise due to carelessness when visiting. Examples of these non-renewable items are flammable, breakable, and similar non-renewable items.

**Keywords:** pilgrimage tourism, tourism, , technologies, shrines, tour package, amenities, religious shrine, mausoleum, holy places.

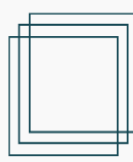
**Type of Research:** Descriptive, suggestive, comparative.

### **Problem Statement**

As mentioned, historical places, cultural and educational places of pilgrimage, places with their own history in cities and several regions of Uzbekistan have been neglected and their restoration is abstract.

<https://ejedl.academiascience.org>

**Emergent: Journal of Educational Discoveries and Lifelong Learning is a scholarly peer reviewed international Journal**



It is known without a doubt that the precautionary measures against the items were not fully taken. If such places with their own unique history are introduced in the form of announcements for tourists who are visiting our country or are about to visit, and if the remaining places are renovated and presented to foreign guests, the number of visitors to our country will increase and interest will increase. return rate increases. If we take a broader look at today's situation, creating conditions for safety in places of pilgrimage is important for the visitors, as well as for our compatriots in our country for its history. For this reason, it is very important to further expand the aspects of pilgrimage tourism, to present several more places of pilgrimage to the attention of tourists.

### **Preliminary Literature Review**

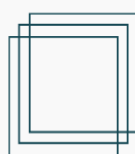
A number of issues for the development and implementation of pilgrimage tourism were considered and suggestions were made. For example, in the First International Pilgrimage Tourism Forum of Said Rahmonov, measures to be taken every year for the visit of thousands of tourists from different parts of the world for pilgrimage and travel to historical and holy places [4] were mentioned. However, the proposal to restore rare items, unique steps, unique ancient buildings that have become invisible by today, and present them to the population and visiting foreign guests has not been considered.

### **Discussion**

Pilgrimage tourism is now a widespread tourism industry. Pilgrimage tourism is essentially the process of visiting places of pilgrimage. Pilgrimages are usually long journeys of days, weeks or even months for religious purposes. They are places where people of faith go to strengthen their relationship with their religion, encompassing a whole journey. Pilgrimage tourism may include visits to mosques and churches or other religious places of interest in a destination city or region is a type. In this article, we will dwell on the description of pilgrimage tourism, its essence, and how important it is today [4]. Here we can see that the spiritual and cultural heritage of our ancestors has reached us. But in this field, we are facing a number of very important problems. For example, the security of non-renewable items related to pilgrimage. Any tourist should be prepared for and prevent any risks that may arise due to carelessness when visiting. Examples of these non-renewable items are flammable, breakable, and similar non-renewable items. In addition, many problems are faced in the undeveloped areas of pilgrimage tourism, where the necessary conditions are not provided.

Necessary conditions for pilgrimage tourism:

- all areas, i.e. all places visited during the trip, will be supplied with electric energy
- Provision of Internet speed, Wi-Fi and all necessary technologies
- leveling and repair of streets and roads



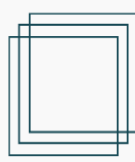
- the halalness of food in restaurants and kitchens (what kind of meat is used) and whether or not it is free from alcoholic beverages
- Water supply and improvement of the areas
- the availability of many services in vehicles

Therefore, it is necessary to create conditions for people who travel for the purpose of pilgrimage tourism to travel freely, reliably and safely.

Let's mention some conditions that should be considered for pilgrimage tourism.

Nº	Necessary conditions	Places	Comment
1	Internet	In hotels, places of pilgrimage, airports and stations	It is designed to create comfort and opportunities for all guests and to find more information on the questions they are interested in.
2	Roads	At destinations throughout the trip	It is designed not to cause excessive danger for tourists
3	Eating places	The tour is in the package and in the areas outside of it	All food must be halal. Also, stay away from alcohol and tobacco products intended to be.
4	Means of transport	Transportation provided in all tour packages	It is designed for convenient transportation for tourists and their safe and reliable arrival at the destination.
5	Environmental improvement	On all lands during the journey	It is intended to prevent all ecstasy and beautify holy places.

Decree of the President of December last year "On measures to ensure the rapid development of the tourism sector of the Republic of Uzbekistan" and "On the organization of the activities of the State Committee for the Development of Tourism of the Republic of Uzbekistan" The decision serves to make a radical turn in the field and open new pages in development. The decision of the head of our state on August 16 of this year "On the primary measures for the development of the tourism sector in 2018-2019" was an important document in the further expansion of reforms in this direction [5]. In addition, the Ministry of Tourism and Cultural Heritage of the Republic of Uzbekistan, the Committee on Religious Affairs under the Cabinet of Ministers, every year from 2022, in the first week of November, hold the "International Pilgrimage Tourism Week" (hereinafter - International Week) to approve the proposal [6]. Through this, I propose to pay more attention to the objects in remote places and study their history in depth. Because there are many holy places and objects of pilgrimage tourism in Uzbekistan, and many historical pilgrimages can be made there. In addition, it is necessary to deliver and provide them to the places where the edge is not developed and elector energy and drinking water have not reached.

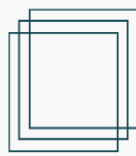


In the era of advanced and developing technologies, this should not be a problem. Because we have to create all necessary conditions for our tourists coming for pilgrimage tourism and ensure that they can visit to their heart's content. It is necessary to provide electric lights, internet and Wi-Fi to all areas where the elector has not yet reached, and to create conditions for our tourists to find the information they are looking for quickly and in good quality. It should also be mentioned that we should pay attention to the food of our tourists who come not only for pilgrimage, but also for all purposes, and in order to prevent all kinds of disappointments, we should pay more attention to restaurants, kitchens and food outlets and ensure that they meet the hygiene requirements. Because food poisoning is not observed. In addition, we should not forget to check the meats added to the food and the fact that halal cattle, sheep and similar animals are used. Because we are aiming to develop pilgrimage tourism and similar meritorious works, we need to provide our tourists with halal and reliable food. In this, we must control donkey meat and similar meats and foods that do not conform to our religion. And most importantly, alcohol should not be served in restaurants and kitchens in places where pilgrimage tourism is well developed. This can lead to frustrations and disappointments, as well as distrust of our guests. I should also add that we should pay more attention to cleanliness and beautification in all places where pilgrimage tourism is developed and where tourists visit a lot. Because our religion loves cleanliness and tidiness. Through all the above-mentioned proposals, bringing facilities for pilgrimage tourism in all cities and regions of Uzbekistan, and further development of tourism, by increasing the rating of the inflow of tourists, will help in the rapid spread of tourist places in our country to the world.

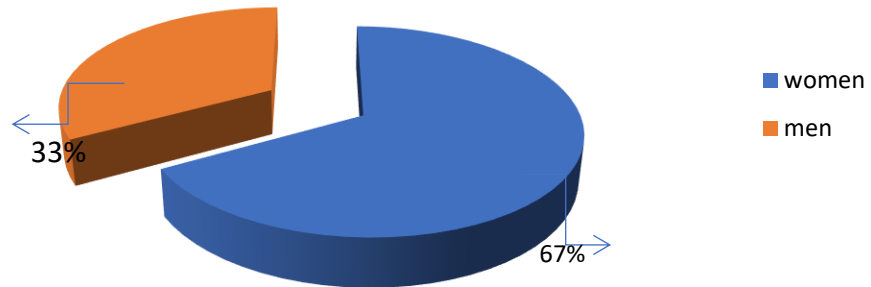
### **Findings**

I conducted a live survey among the population to determine these proposals. 67% of women and 33% of men took part in the survey. During the interview, I found out that the population does not know exactly how important the conditions for Pilgrimage tourism are and how many opportunities are created.

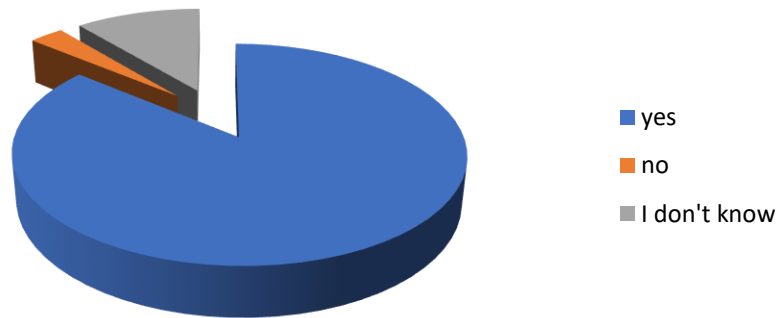
The result shows that the residents want to pay attention to the Pilgrimage system, to install and implement the latest technologies for them, so that they do not leave an inappropriate impression on our tourists who come for the pilgrimage.



**the percentage of the population who  
participated in the survey about opportunities in  
pilgrimage tourism**



**do you want to create opportunities  
for pilgrimage tourism?**



### References

1. <https://moluch.ru/archive/116/32164/>
2. <https://oz.sputniknews-uz.com/20171004/6451356.html>
3. <https://xs.uz/uz/post/birinchi-khalqaro-ziyosat-turizmi-forumi-zhahon-hamzhamiyatida-katta-qiziqishga-sabab-bolmoqda>
4. <https://cyberleninka.ru/article/n/ziyosat-turizmi-tarixi-va-uning-turizm-sohasida-tutgan-o-rni>
5. <https://cyberleninka.ru/article/n/ziyosat-turizmi-tarixi-va-uning-turizm-sohasida-tutgan-o-rni>
6. <https://lex.uz/docs/-6029697>.